



***Business Analyst, Consumer Duty
London***

FirstBank UK is a globally recognised, successful bank who provide world-class services to various institutions and individuals. Offering a comprehensive range of retail and corporate financial services/products, this thriving business boasts over 10 million active customers in over 700 business locations. Due to business requirements, we are now looking to acquire the services of an experienced Business Analyst, Consumer Duty.

- Office hours are Monday-Friday, 9am-5pm with a 1-hour lunch.

Key Responsibilities:

Providing , monitoring and analyzing all data for the Consumer Duty dashboard for Private Banking and Business Development.

- Elicits, analyzes, specifies, and validates the business needs of Private Banking in relation to Consumer Duty
- Collaborates with external consultants and other stakeholders to determine required data
- Researches, reviews, and analyzes the effectiveness and efficiency of existing requirements-gathering processes and develop strategies for enhancing or further leveraging these processes.
- Assists in conducting research on products to meet agreed upon requirements
- Participates in the selection of any requirements documentation software solutions that the organization may opt to use.
- Analyzes and verifies requirements for completeness, consistency, comprehensibility, feasibility, and conformity to standards.
- Creates process models, specifications, diagrams, and charts to provide direction to developers and/or the project team.
- Develops and conduct peer reviews of the business requirements to ensure that requirement specifications are correctly interpreted.

Key Skills/Experience:

- 1 year's + experience with Consumer Duty, preferably in a Private Banking environment
- 3- 5 years' experience in a similar financial services business analyst type role
- Proven experience with business and technical requirements analysis, modelling, and methodology development
- Demonstrated project management skills, including planning, organizing, and managing resources
- Strong working knowledge of Excel skills sufficient to produce reports and meaningful MI
- Essential : Proficient skills in Excel, Word, PowerPoint
- Excellent research and datamining skills
- Strong attention to detail, quality, and accuracy



- Ability to work effectively in a team-oriented environment and assist others when required.
- An ability to 'think outside the box' and look for creative solutions
- Strong drive for continuous improvement.
- An inquiring mind to investigate client issues

In return we offer a fantastic benefits package including:

- Up to 10% employer pension contribution
- Life Assurance Cover
- Income protection
- Private Medical Insurance plan (upon successful completion of probation period)
- Contribution to glasses/contacts and eye testing
- Gym subsidy (up to £50 per month)
- Cycle to work scheme
- Employee Assistance Program
- Interest Free season ticket loan for travel
- Birthday Leave
- 25 days annual leave, rising to 28 after 3 years and 30 after 8 years' service
- Give As You Earn (GAYE)

The Curve Group is First Bank UK's outsource partner for Recruitment and a "Data Processor". The Curve Group will hold the information you submit but First Bank UK will have access to it. You can find their privacy policy here: <https://www.thecurvegroup.co.uk/privacy-policy/>