



**Head of Operational Risk (12-month FTC)
London**

FirstBank UK is a globally recognised, successful bank who provide world-class services to various institutions and individuals. Offering a comprehensive range of retail and corporate financial services/products, this thriving business boasts over 10 million active customers in over 700 business locations. Due to business requirements, we are now looking to acquire the services of an experienced Head of Operational Risk to join the business on a 12-month FTC and strengthen and drive the operational risk framework of the Bank.

- Office hours are Monday-Friday, 9am-5pm with a 1-hour lunch.
- Please note that this is a 12-month fixed-term-contract.

Key Responsibilities:

- Manage & develop the Operational Risk team and have oversight as the Second Line of Defence.
- Day-to-day execution & management of the operational risk framework elements.
- Support the Chief Risk Officer to strengthen the operational risk framework and strategy for the Bank.
- Develop and maintain all operational risk policies and procedures.
- Manage the fraud risk framework as the Second Line of Defence.
- Engage with stakeholders at Senior Management levels within Audit, Risk & Compliance providing support for risk-based decision making and assurance that controls are functioning well within the First Line of Defense.
- Enhance the Bank's approach to Pillar 2 capital assessment using the standardised measurement approach, scenario analysis and loss data management.
- Identify emerging risks such as cyber risk & ensure the business continuity plan remains fit for purpose.
- Train the risk owners to promote awareness of operational risk.

Key Skills/Experience:

- Exposure to a standardised approach methodology to operational risk.
- Previous Second Line of Defence Operational Risk Management experience.
- Experience of change leadership or transformation within operational risk environment is desirable.
- Excellent quantitative & qualitative analytical skills.
- Excellent attention to detail.
- IT Literate, particularly with strong Excel skills.
- Excellent communication skills, both verbal & written.

In return we offer a fantastic benefits package including:



- Up to 10% employer pension contribution
- Life Assurance Cover
- Income protection
- Private Medical Insurance plan (upon successful completion of probation period)
- Contribution to glasses/contacts and eye testing
- Gym subsidy (up to £50 per month)
- Cycle to work scheme
- Employee Assistance Program
- Interest Free season ticket loan for travel
- Birthday Leave
- 25 days annual leave, rising to 28 after 3 years and 30 after 8 years' service
- Give As You Earn (GAYE)